



Big Box Retail Lighting Maintenance Program

Customer Needs

- Quarterly Interior & Exterior Lighting System Maintenance to maintain store image specifications
- Reactive Call Service
- Support of ballast warranties
- 24/7 online project status availability

NES Solution & Results

- Dedicated & Specialized Technicians for 740 stores
- Local Technicians with Inventory dispatched electronically from centralized dispatch team
- Customer database updated daily with anticipated and actual completion dates
- Standardized Pricing & Results



*National Home
Improvement Chain*